

ŠMT a.s. is a major global manufacturer of machine tools designed for machining metallic, non-metallic and composite materials of all geometric shapes and sizes across a wide spectrum of industrial sectors. The company's main products include horizontal boring machines, horizontal lathes, portal machining centres, vertical turning lathes, multifunctional centres and special machines manufactured according to customer requirements.

The company actively responds to technological development, industrial digitalization and changing geopolitical and market conditions with the aim of maintaining long-term competitiveness and stability.

The Board of Directors is aware of the increasing quality requirements of customers for deliveries of products within the agreed time, scope and at competitive prices, as well as the need to supply customers with products of high utility value supported by innovation, digitalization and efficient process management. In accordance with the strategic intentions and the context of the company, the Board of Directors of ŠMT a.s. issues this Quality Policy as a commitment to fulfil the requirements and needs of interested parties of ŠMT a.s., in particular customers, shareholders and employees, and to continuously improve the effectiveness of the Quality Management System in accordance with the requirements of the ISO 9001 standard. The company is aware of the legacy of tradition in the production of heavy machine tools and intends to further develop and strengthen this perception and its implementation.

The Board of Directors commits to:

- Maintain, develop and continuously improve and increase the efficiency of the Quality Management System in accordance with the requirements of the standard, leading to the fulfilment of the needs and expectations of customers and all interested parties, to annually set quality objectives and to regularly review them.
- Create and provide adequate resources for the implementation of the Quality Policy, Quality Objectives, including strategic objectives defined by the business plan.
- Ensure awareness of the importance of meeting customer requirements as well as other company obligations, including normative and legislative requirements and internal regulations, and compliance with ESG requirements.
- Provide interested parties with information on the management system.
- Deepen the principles of data-driven management and the use of KPIs for evaluating process performance.
- Maintain systematic management of risks and opportunities, including their regular evaluation.

The Quality Policy is implemented through systematic process management in the following areas:

Shareholders

Ensure the fulfilment of business plans and objectives of the company owner, maintain the financial stability of the company and increase its value.

Customers

Meet the requirements and expectations of ŠMT a.s. customers in terms of quality and time.

Build long-term partnership relationships.

Deliver high-quality, technically advanced products corresponding to customer requirements and needs. Focus on new markets in a changing geopolitical environment.

Measure customer satisfaction and take actions based on the results.

Maintain and develop the company's position and competitiveness in the machine tool market.

Use data obtained from markets (feedback, service data, competitor analysis, market analysis, forecasts) for product innovation.

Suppliers

Ensure effective management of the supply chain with regard to market conditions.
Regularly evaluate suppliers and their deliveries in terms of quality, scope, delivery time and risks.
Select the most advantageous suppliers based on transparent selection procedures.
Eliminate risks of dependence on a single supplier by ensuring alternative suppliers or in-house production.

Employees

Increase professional knowledge and competencies of employees to achieve efficient and high-quality work and final products.
Develop employees' digital competencies.
Support knowledge sharing and knowledge management.
Strengthen awareness of personal responsibility, teamwork, responsibility for product quality and safety, and responsibility for one's own health, the health of co-workers and the working environment.
Protect the life and health of employees and increase prevention of serious accidents and occupational injuries at all management levels.
Provide employees with the necessary resources for performing their activities within their responsibilities.
Create a working environment that positively influences quality requirements and the achievement of company objectives.
Utilize employee suggestions to improve performance of all processes and activities.
Motivate employees based on KPIs and quality objectives.

Technology and Infrastructure

Support the implementation of new technologies that help meet increasing customer requirements.
Develop own technologies and equipment to improve efficiency, productivity and speed of production and assembly.
Optimize logistics flows of materials and products within the organization.
Ensure maintenance and renewal of production equipment to meet product requirements and applicable legislation.

Environment

Actively cooperate with public administration authorities operating in the company's vicinity.
Participate in corporate social responsibility activities in the region.
Reduce risks of negative environmental impact.
Monitor environmental indicators (emissions, waste, energy).

Continuous Improvement

Continuously improve products through internal development and technological processes to ensure quality and competitiveness and strengthen the company's position as a market leader.
Provide education and increase employee qualifications, including talent development and succession planning.
Increase efficiency and effectiveness of all processes and the Quality Management System.
Eliminate and manage risks related to company products with regard to current market developments and ensure their evaluation and timely implementation of preventive measures.

In Pilsen on 28.4.2026



Ing. Pavel Košar
Chairman of the Board and CEO