

ŠMT a.s. is a major global manufacturer of machines for machining metal, non-metal and composite materials of all geometry shapes and dimensions across the entire spectrum of industries. The Company's main products include horizontal boring machines, horizontal lathes, portal milling machines, vertical turning machines and special machines manufactured per the customer's requirements.

The Company's Board of Directors is aware of its customers' growing quality requirements for deliveries of products as per the agreed deadlines, volume, and at competitive prices, as well as the need to supply its customers with high utility value products. Following the Company's strategy plans and context, the Board of Directors of ŠMT a.s. issued this Quality Policy as its commitment to meet the requirements and needs of the interested parties of ŠMT a.s., esp. customers, shareholders and employees, and constantly increasing efficiency of its quality management system per the requirements of ČSN EN ISO 9001:2016. ŠMT a.s. is aware of the legacy of its tradition of quality production of heavy machine tools at the Company, and; therefore, wishes to move its perception and implementation forward.

The Company's Board of Directors undertakes:

- To maintain, develop, and continuously improve the quality management systems in accordance with the requirements of the standard leading to meeting the needs and expectations of the customers and all the stakeholders, regularly every year announce its objectives in their support, and conduct their regular reviews.
- To create and provide sufficient resources for the implementation of the Quality Policy, quality objectives, including strategy objectives set by the business plan.
- Ensure awareness of the importance of meeting customer requirements and other company commitments as well as regulatory, legislative and internal Requirements and ESG requirements.
- To provide its shareholders, employees, and customers with information on any management system issues.

The Quality Policy is enforced by the Company's Board of Directors through its systematic process control in the following areas:

Shareholders

Safeguard the business plans and objectives of the owner of the Company, to maintain the financial stability of the Company and to increase the value of the Company.

Customer

Ensure of fulfilment customers' requirements and expectations in time and quality

Build long-term partnerships.

Supply quality and technically advanced products corresponding to customers' requirements and needs.

Focus on the new market at geopolitically changing world.

Evaluate customer satisfaction and take actions based on the results of these evaluations.

Maintain and develop the Company's position and competitiveness in the market of machine tools.

Suppliers

Effective supply chain management in view of the current market situation.

Regular evaluation of suppliers and their deliveries in terms of quality, scope, deadlines and potential risks.

Selection of the best suitable suppliers per transparent selection procedures.

Elimination of the risks of dependence on a unique supplier by securing an alternative supplier or securing deliveries through own production.

Employees

Increasing the expertise and competence of employees to achieve efficient and quality work and quality end products.

Foster awareness of personal responsibility, teamwork, responsibility for product quality and safety, responsibility for one's health, the health of co-workers and the work environment.

Protect the employees' health and increase the prevention of serious accidents and work injuries at work at all management levels.

Provide workers with the necessary resources for activities for which they are responsible.

Create a work environment, that positively affects, how quality requirements are met, while fulfilling the organization's declared intentions and goals.

Use the employees' inputs to improve the outputs of all the processes and activities. Set up an incentive system in line with the Company's objectives.

Technology and infrastructure

Support of the implementation of new technologies that will help meet ever-increasing customer requirements in the future.

Development of our own new technologies and equipment in order to make the production and assembly of machines in ŠMT more efficient and faster

Optimize material and product flows within the organization.

Perform maintenance/refurbishment of production equipment to achieve compliance with product requirements and applicable legislation.

Environment

Active cooperation with state administration and self-governing bodies that operate within the Company's reach.

Involvement in social responsibility activities in the region.

Reduction of risks that may have negative environment impacts.

Continuous improvement

Continuous improvement of our products and adjustment of technological processes so that the quality and competitiveness of products is ensured and the Company's position as a leader on the market is secured.

Increase in the efficiency and effectiveness of all processes as well as the quality management system.

Elimination and management of risks related to the Company's product with regard to current market developments, within the Company, their evaluation and timely adoption of preventive measures.

In Pilsen, on: 02. February 2024



Ing. Pavel Košář

Chairman of the Board of Directors, Quality Representative